



## DISPOSITION CODES

In this new coding scheme the first or left-hand digit of the two-digit disposition code will represent the "sampling status" for that piece of sample. By sampling status we mean where in the entire process from initial call to completion of the interview is that particular telephone number (e.g., have we established if it is a household or not, has it been screened, has the interview been started, etc.). The second or right-hand digit will represent the result of the last call. As you will see below, the same call result can occur in several different sampling statuses, so it is important to remember that the disposition code must reflect both pieces of information (the sampling status and the call result) accurately. This approach does make the disposition-coding scheme a little complex looking, but it greatly simplifies the process for creating reports that monitor the sampling process. We believe it also helps interviewers in that the sampling status information it imparts means less information has to be included in comments, which are by necessity limited in size on the CATI system. We have tried to keep the order and content codes parallel across sampling statuses so that they will be easier to learn and use.

Before we get to the disposition codes themselves, let's define a few terms first.

Informant	Before someone from a household is selected to be the respondent, anyone who answers the telephone is an "informant".
Respondent	This is the person selected from the household to be interviewed.
Contact	Once the respondent has been chosen, anyone else who answers the telephone is a "contact".
Replacement	Some codes, because they represent non-households or ineligible households, result in the release of a new piece of sample to "replace" the one with this type of disposition code. All replacement codes are "end codes" (see below), but not all "end codes" are replacement codes.
End Code	This is any code that means do not call this number again. All replacement codes are end codes. We will note when and under what circumstances any given code becomes an end code.

What follows are descriptions of the disposition codes within each sampling status. Not all codes have descriptions or comments because they don't really need one. Comments that apply to more than one disposition code will appear in **boldface**.

**Sampling Status 1\_ : Non-Household (Replacement)**

<u>code</u>	<u>title</u>	<u>definition/comment</u>
10	Disconnected	recording states number is disconnected, a non-working number, is not in service, has been changed, or cannot be completed as dialed; <b>if the recording tells you that the number has a new areacode, then check with a supervisor to determine if it should be treated as "Disconnected" or if it should be redialed with the new areacode*</b> ; 3 consecutive "Temporarily Disconnected" results (code 25) with no other prior result should be changed to this code
11	Business/Government	
12	Modem/FAX Replace	3 consecutive "Modem/FAX" results (code 26) with no other prior result should be changed to this code; <b>this code can not appear before the 3rd attempt</b>
13	Car/Cellular Phone	also includes numbers for pagers/beepers
14	Not a Housing Unit	refers to group quarters like boarding houses, dormitories, and nursing homes; generally speaking, homes lacking their own entrance and cooking facilities are <b>not</b> housing units

**NOTE: All codes in this sampling status lead to replacement and therefore are end codes.**

**SUPERVISORS: If the new areacode is in the new sampling frame, or at least was accounted for in the sampling frame, then "Disconnected" is the correct disposition code. However, if the new areacode went into service after creation of the sampling frame, then the number should be redialed with the new areacode.**

**Sampling Status 2\_ : Pre-Screener**  
**(cannot establish whether or not the number is a household)**

<u>code</u>	<u>title</u>	<u>definition/comment</u>
20	Check Number	10 consecutive "Never Answered" results (code 28) or 5 consecutive "Busy-Fast" results (code 24) or 2 consecutive "Unidentified Signal" results (code 27) with no other prior result should be changed to this code; do not call again until number has been checked with local phone service provider to see if it actually is "Disconnected" (code 10), "Business/ Government" (code 11), "Modem/FAX Replace" (code 12), or a working residential number
21	No Answer	same circumstance as Never Answered (see code 28) except occurs after previous busy signal, modem/fax signal, or answering machine; <b>cannot be code for first attempt</b>
22	Busy-Regular	
23	Answering Machine	used when you reach a home recorder or answering service; <u>do not</u> leave messages unless told to do so by a supervisor; <b>if a supervisor instructs you to leave a message then a comment about a message being left is required</b> ; if home recorder, listen to message then hang up; if answering service, ask if number is for a business, thank them and hang up; <b>if message or service clearly states phone number is for business/ government, then use code 11</b>
24	Busy-Fast	5 consecutive calls with this result and no other prior result should be changed to "Check Number" (code 20)
25	Temporarily	recording states number is temporarily Disconnected disconnected; 3 consecutive calls with this result and no other prior result should be changed to "Disconnected" (code 10)
26	Modem/FAX	3 consecutive calls with this result and no other prior result should be changed to "Modem/FAX Replace" (code 12)

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<u>code</u>	<u>title</u>	<u>definition/comment</u>
27	Unidentified Signal	any electronic signal that is not readily identifiable as "Busy-Regular" (code 22), "Busy-Fast" (code 24), or "Modem/FAX" (code 26) should get this code; 2 consecutive calls with this result and no other prior result should be changed to "Check Number" (code 20)
28	Never Answered	the phone rings and no one picks up and never has (not even a busy signal); if no one picks up ringing phone on first attempt then this is the proper code; 10 consecutive calls with this result and no other prior result should be changed to "Check Number" (code 20)
29	30 Attempts	no piece of sample should be called more (Sampling Status 2_) than 30 times; after the 30th attempt without rising above this sampling status, this code should be assigned; supervisors will review the case and decide whether to call again or retire the number; since 30 attempts failed to determine even whether the number is a household or not, it is unlikely more attempts will be warranted; in most cases this will be an end code

**Sampling Status 3\_ : No Eligible Respondent**  
**(includes ineligible housing units and no eligible respondents in household)**

<u>code</u>	<u>title</u>	<u>definition/comment</u>
31	Not a "Regular" Housing Unit	phone number is for home that satisfies criteria for Housing Unit (see code 14) but is not the primary residence; examples include vacation/weekend homes and temporary residences; also homes under construction/repair that are not currently occupied by the normal residents also get this code; if there is any hesitancy when you confirm the number you have called then ask if the call was automatically forwarded; calls forwarded <b>from</b> the primary residence are ok; calls forwarded <b>to</b> the primary residence are not ok and get this code
32	Ethnicity Ineligible (never used in FABS)	since we will not screen for ethnicity at the outset of this study this is <b>not a legal code</b> ; we might screen for ethnicity at the end of the study if minorities are under-represented among the completes; in such a case this code means no one in the household meets the ethnicity criterion; <b>this code leads to replacement</b>
33	Age Ineligible	no one in the household is 18 or older; in such a circumstance you should check to make sure it is not a dormitory or boarding house; it is possible that towards the end of the study we might set an age criterion for inclusion in the study which would mean greater use of this code; however, this does not seem likely to happen; a "kid's line" into a household does <u>not</u> qualify for this code; in such a case the inter-viewer should ask to speak to an adult and/or get the other phone number(s) for that household; if a second phone number is called, then the original number should be re-verified as belonging to that household; if the child refuses to provide any information then the result should be coded "Informant Refusal" (see codes 47-49)

<u>code</u>	<u>title</u>	<u>definition/comment</u>
34	Duplicate Household	households with more than one phone line create the possibility that they will be contacted more than once; if the informant maintains that their household has already been contacted by FABS via another phone number, then the result should be this code; before you hang up you should verify the other phone number(s) so we can check to make sure that the household has indeed been contacted; supervisors must flag all pieces of sample with this code so that the "first" piece of sample can be weighted appropriately; <b>this code leads to replacement</b>

**Note: All codes in this sampling status are end codes.**

**Sampling Status 4\_ : Screener Incomplete, Eligibility Unknown**  
**along** (established phone number is a household, but screener not begun or not far enough  
**to determine if there is an eligible respondent in the household)**

<u>code</u>	<u>title</u>	<u>definition/comment</u>
40	Disconnected	sometimes numbers previously contacted turn up later as "Disconnected"; <b>the first two times this happens treat the result as "Temporarily Disconnected" (see "No Pickup" below)</b> ; given a third consecutive "Disconnected" result use this code; a household that reaches this sampling status and then moves will get this code; a taped message indicating the household has moved should receive this code immediately; this is an end code
41	No Pickup	interviewer <u>must</u> use comment to differentiate between No Answer (NA), Busy-Regular (BR), Busy-Fast (BF), Modem/FAX (MF), Unidentified Signal (US), Temporarily Disconnected (TD), Answering Machine Message Left (AMYES), Answering Machine No Message Left (AMNO); 3 consecutive Temporarily Disconnected results should be changed to "Disconnected" (code 40)
42	Call Back Definite	interviewer to call again at pre-arranged time; obviously that time, recorded in Pacific Time, must appear in a comment
43	Call Back Indefinite	interviewer to call again (no specific time); informants who say something like "I don't have time right now." and hang up produce this code
44	open	
45	Informant Language Barrier	informant does not speak English or Spanish; if you get the same informant 3 consecutive times then this becomes an end code

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<u>code</u>	<u>title</u>	<u>definition/comment</u>
46	Informant Not Competent	informant unable to properly respond to questions because of physical or mental incompetence; by <b>physical incompetence</b> we mean that the informant is unable to hear or carry on a conversation, or that the informant has a physical problem that prevents them from staying on the phone long enough to answer your questions; by <b>mental incompetence</b> we mean that the informant is not coherent or does not understand the questions being asked; <b>a comment is required</b> ; if you get the same informant 3 consecutive times then this becomes an end code
47	Informant "Soft" Refusal	"soft" refusals are ones made without much conviction, i.e., on a different day this person would be willing to answer your questions; statements like "I'm not really interested." or "I don't really want to do it." are examples of "soft" refusals; a person who hangs up without warning produces this code; 3 consecutive "soft" refusals should be changed to "Informant Final Refusal" (code 49)
48	Informant "Hard" Refusal	"hard" refusals are ones made with strong conviction, i.e., the person specifically indicates they do not wish to participate in the study; however, it still appears to be worth one more call to try and get the individual to answer your questions; 2 consecutive "hard" refusals should be changed to "Informant Final Refusal" (code 49);if possible find out why they refuse and include this information in a comment
49	Informant Final Refusal	individual is adamant that you not call again; any verbal threats of violence or legal action should be regarded as final refusals; 3 consecutive "soft" refusals or 2 consecutive "hard" refusals should be changed to this code; if possible find out why they refuse and include this information in a comment; this is an end code;

**Note: Interviewers should use comments to keep track of previous messages left on answering machines and previous refusals. In particular, if the next call after a refusal is a "no pickup", the comment with that code should mention the previous refusal.**

**ONCE DISPOSITIONS GET TO 40 AND BEYOND THEY CANNOT DROP BELOW THE SAMPLING STATUS THEY ARE IN. THAT IS, CODES IN THE FORTIES CANNOT DROP BELOW 40, CODES IN THE FIFTIES CANNOT DROP BELOW 50, AND SO ON THROUGH CODES IN THE EIGHTIES. HOWEVER, THIS RULE DOES NOT APPLY TO CODES IN THE NINETIES (SAMPLING STATUS "OTHER"). THOSE CODES CAN "MOVE DOWN" TO ANY OTHER DISPOSITION CODE. ALSO, ONCE DISPOSITIONS GET TO 40 AND BEYOND, PIECES OF SAMPLE THAT REACH THE 30 ATTEMPT MAXIMUM RECEIVE SPECIAL CODES IN THE NINETIES (CODES 94 THROUGH 97).**

**Sampling Status 5\_ : Screener Incomplete, Respondent Chosen**  
**(screener still not complete but far enough along that the respondent has been chosen)**

<u>code</u>	<u>title</u>	<u>definition/comment</u>
50	Disconnected	sometimes numbers previously contacted turn up later as "Disconnected"; <b>the first two times this happens treat the result as "Temporarily Disconnected" (see "No Pickup" below)</b> ; given a third consecutive "Disconnected" result use this code; a respondent that reaches this sampling status and then moves should be followed if at all possible as long as 1) the respondent's household remains intact after the move (no one added and no one subtracted) and 2) the household still resides in the continental U.S.; if either of these conditions is not met or there is no way to recontact the household (e.g., no new phone number to call) then this is the correct code (with appropriate comment); if only the respondent has moved, then the correct result is "DRNA" (code 92); this is an end code
51	No Pickup	interviewer <u>must</u> use comment to differentiate between No Answer (NA), Busy-Regular (BR), Busy-Fast (BF), Modem/FAX (MF), Unidentified Signal (US), Temporarily Disconnected (TD), Answering Machine Message Left (AMYES), Answering Machine No Message Left (AMNO); 3 consecutive Temporarily Disconnected results should be changed to "Disconnected" (code 50)
52	Call Back Definite	interviewer to call again at pre-arranged time; obviously that time, recorded in Pacific Time, must appear in a comment
53	Call Back Indefinite	interviewer to call again (no specific time); respondents who say something like "I don't have time right now." and hang up produce this code; <b>if <u>contact</u> has language barrier or is not inter-viewable then should be given this code with an appropriate comment</b>

<u>code</u>	<u>title</u>	<u>definition/comment</u>
54	Contact Refusal	refusal by non-respondent; should comment about whether refusal was "soft" or "hard"; regardless of how adamant the refusal, only respondents (once they have been chosen) can make final refusals
55	Respondent Language Barrier	respondent does not speak English or Spanish; this is an end code
56	Respondent Not Interviewable	respondent cannot be interviewed because of physical or mental incompetence; by <b>physical incompetence</b> we mean that the respondent is unable to hear or carry on a conversation, or that the respondent has a physical problem that prevents them from staying on the phone long enough to answer your questions; by <b>mental incompetence</b> we mean that the respondent is not coherent or does not understand the questions being asked; <b>a comment is required</b> ; this is an end code
57	Respondent "Soft" Refusal	"soft" refusals are ones made without much conviction, i.e., on a different day this person would be willing to answer your questions; statements like "I'm not really interested." or "I don't really want to do it." are examples of "soft" refusals; a person who hangs up without warning produces this code; 3 consecutive "soft" refusals should be changed to "Respondent Final Refusal" (code 59)
58	Respondent "Hard" Refusal	"hard" refusals are ones made with strong conviction, i.e., the person specifically indicates they do not wish to participate in the study; however, it still appears to be worth one more call to try and get the individual to answer your questions; 2 consecutive "hard" refusals should be changed to "Respondent Final Refusal" (code 59);if possible find out why they refuse and include this information in a comment

<u>code</u>	<u>title</u>	<u>definition/comment</u>
59	Respondent Final Refusal	individual is adamant that you not call again; any verbal threats of violence or legal action should be regarded as final refusals; 3 consecutive "soft" refusals or 2 consecutive "hard" refusals should be changed to this code; if possible find out why they refuse and include this information in a comment; this is an end code;

**Note: Interviewers should use comments to keep track of previous messages left on answering machines and previous refusals. In particular, if the next call after a refusal is a "no pickup" the comment with that code should mention the previous refusal.**

**Sampling Status 6\_ : Screener Complete (questionnaire not yet initiated)**

<u>code</u>	<u>title</u>	<u>definition/comment</u>
60	Disconnected	sometimes numbers previously contacted turn up later as "Disconnected"; <b>the first two times this happens treat the result as "Temporarily Disconnected" (see "No Pickup" below)</b> ; given a third consecutive "Disconnected" result use this code; a respondent that reaches this sampling status and then moves should be followed if at all possible as long as 1) the respondent's household remains intact after the move (no one added and no one subtracted) and 2) the household still resides in the continen-tal U.S.; if either of these conditions is not met or there is no way to recontact the household (e.g., no new phone number to call) then this is the correct code (with appropriate comment); if only the respondent has moved, then the correct result is "DRNA" (code 92); this is an end code
61	No Pickup	interviewer <u>must</u> use comment to differentiate between No Answer (NA), Busy-Regular (BR), Busy-Fast (BF), Modem/FAX (MF), Unidentified Signal (US), Temporarily Disconnected (TD), Answering Machine Message Left (AMYES), Answering Machine No Message Left (AMNO); 3 consecutive Temporarily Disconnected results should be changed to "Disconnected" (code 60)
62	Call Back Definite	interviewer to call again at pre-arranged time; obviously that time, recorded in Pacific Time, must appear in a comment
63	Call Back Indefinite	interviewer to call again (no specific time); respondents who say something like "I don't have time right now." and hang up produce this code; <b>if contact has language barrier or is not inter-viewable then should be given this code with an appropriate comment</b>

<u>code</u>	<u>title</u>	<u>definition/comment</u>
64	Contact Refusal	refusal by non-respondent; should comment about whether refusal was "soft" or "hard"; regardless of how adamant the refusal, only respondents (once they have been chosen) can make final refusals
65	Respondent Language Barrier	respondent does not speak English or Spanish; this is an end code
66	Respondent Not Interviewable	respondent cannot be interviewed because of physical or mental incompetence; by <b>physical incompetence</b> we mean that the respondent is unable to hear or carry on a conversation, or that the respondent has a physical problem that prevents them from staying on the phone long enough to answer your questions; by <b>mental incompetence</b> we mean that the respondent is not coherent or does not understand the questions being asked; <b>a comment is required</b> ; this is an end code
<p><b>Note: Problems of language or competence may not actually be determined until the questionnaire has been initiated. Since the data probably were not trustworthy, they were ignored and a final disposition code of 65 or 66 was assigned.</b></p>		
67	Respondent "Soft" Refusal	"soft" refusals are ones made without much conviction, i.e., on a different day this person would be willing to answer your questions; statements like "I'm not really interested." or "I don't really want to do it." are examples of "soft" refusals; a person who hangs up without warning produces this code; 3 consecutive "soft" refusals should be changed to "Respondent Final Refusal" (code 69)

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<u>code</u>	<u>title</u>	<u>definition/comment</u>
68	Respondent "Hard" Refusal	"hard" refusals are ones made with strong conviction, i.e., the person specifically indicates they do not wish to participate in the study; however, it still appears to be worth one more call to try and get the individual to answer your questions; 2 consecutive "hard" refusals should be changed to "Respondent Final Refusal" (code 69);if possible find out why they refuse and include this information in a comment
69	Respondent Final Refusal	individual is adamant that you not call again; any verbal threats of violence or legal action should be regarded as final refusals; 3 consecutive "soft" refusals or 2 consecutive "hard" refusals should be changed to this code; if possible find out why they refuse and include this information in a comment; this is an end code;

**Note: Interviewers should use comments to keep track of previous messages left on answering machines and previous refusals. In particular, if the next call after a refusal is a "no pickup" the comment with that code should mention the previous refusal.**

**Sampling Status 7\_ : Questionnaire Initiated (but not complete)\***

<u>code</u>	<u>title</u>	<u>definition/comment</u>
70	Disconnected	sometimes numbers previously contacted turn up later as "Disconnected"; <b>the first two times this happens treat the result as "Temporarily Disconnected" (see "No Pickup" below)</b> ; given a third consecutive "Disconnected" result use this code; a respondent that reaches this sampling status and then moves should be followed if at all possible as long as the respondent still resides in the continental U.S. (regardless of whether the household remains intact after the move)**; if the household has moved and cannot be recontacted then this is the appropriate code; if only the respondent has moved, then the correct result is "DRNA" (code 92); this is an end code
71	No Pickup	interviewer <u>must</u> use comment to differentiate between No Answer (NA), Busy-Regular (BR), Busy-Fast (BF), Modem/FAX (MF), Unidentified Signal (US), Temporarily Disconnected (TD), Answering Machine Message Left (AMYES), Answering Machine No Message Left (AMNO); 3 consecutive Temporarily Disconnected results should be changed to "Disconnected" (code 70)
72	Call Back Definite	interviewer to call again at pre-arranged time; obviously that time, recorded in Pacific Time, must appear in a comment
73	Call Back Indefinite	interviewer to call again (no specific time); respondents who say something like "I don't have time right now." and hang up produce this code; <b>if contact has language barrier or is not inter-viewable then should be given this code with an appropriate comment</b>
74	Contact Refusal	refusal by non-respondent; should comment about whether refusal was "soft" or "hard"; regardless of how adamant the refusal, only respondents (once they have been chosen) can make final refusals

<u>code</u>	<u>title</u>	<u>definition/comment</u>
75	Partial Interview - Data Lost (never used in FABS)	code assigned to cases where call records confirm the questionnaire was initiated but computer records of the data could not be found or retrieved
76	open	
77	Respondent "Soft" Refusal	"soft" refusals are ones made without much conviction, i.e., on a different day this person would be willing to answer your questions; statements like "I'm not really interested." or "I don't really want to do it." are examples of "soft" refusals; a person who hangs up without warning produces this code; 3 consecutive "soft" refusals should be changed to "Respondent Final Refusal" (code 79)
78	Respondent "Hard" Refusal	"hard" refusals are ones made with strong conviction, i.e., the person specifically indicates they do not wish to participate in the study; however, it still appears to be worth one more call to try and get the individual to answer your questions; 2 consecutive "hard" refusals should be changed to "Respondent Final Refusal" (code 79);if possible find out why they refuse and include this information in a comment
79	Respondent Final Refusal	individual is adamant that you not call again; any verbal threats of violence or legal action should be regarded as final refusals; 3 consecutive "soft" refusals or 2 consecutive "hard" refusals should be changed to this code; if possible find out why they refuse and include this information in a comment; this is an end code;

**Note: Interviewers should use comments to keep track of previous messages left on answering machines and previous refusals. In particular, if the next call after a refusal is a "no pickup" the comment with that code should mention the previous refusal.**

- \* **Partial interviews (excluding those terminated by a supervisor) in which respondents answered at least through question 17D are considered "complete" for the purposes of analysis and evaluating FABS. Such cases are given a final disposition code of 87.**
- \*\* **INTERVIEWERS:** Any cases in which the questionnaire has been initiated, the respondent then moves, and the respondent still can be followed up should be brought to the attention of a supervisor.
- SUPERVISORS:** Such cases should be pulled prior to follow-up for review by Diane Binson. Diane will review the case to insure internal consistency in responses in regard to household and geographic location. That is, if a respondent has already answered a household question prior to the move (Q5B on income is the first one), then other questions related to household or geographic location (Q8A-B, Q9, Q14, Q176, Q177, Q178) should be asked in terms of the pre-move situation. Dr. Binson will instruct the supervisor on whether pre-move or post-move answers are required.

**Sampling Status 8\_ : Questionnaire Completed**

<u>code</u>	<u>title</u>	<u>definition/comment</u>
81	Complete	completed questionnaire
82	Complete Conversion	completion after respondent "hard" refusal or 2 consecutive respondent "soft" refusals (contact refusals do <u>not</u> count)
83	open	
84	open	
85	Complete - Data Lost	code assigned to cases where call records confirm the questionnaire was completed but computer records of the data could not be found or retrieved
86	open	
87	Complete - Partial	partial interviews (excluding those terminated by a supervisor) in which respondents have answered at least through question 17D are considered "complete" for the purposes of analyzing and evaluating FABS and so receive this code as the final disposition code
88	Previously Code 81	code created to accommodate completes that get released again accidentally; only a supervisor can use this code
89	Previously Code 82	same as above except is for conversions

**Note: All codes in this sampling status are end codes.**

**Sampling Status 9\_ : Other**

<u>code</u>	<u>title</u>	<u>definition/comment</u>
91	Transition Code	occasionally we find out rather late in the contact/interview process that a number is not actually for a household; common examples are finding out that you have actually reached a cellular phone (code 13) or a vacation home (code 41); since we have instituted rules to prevent codes from "going backward" for codes 40 through 82, we provide this "transition code" so that a "correction" to an earlier code will be possible; <b>the supervisor must give approval to assign this code</b>
92	Designated Respondent Never Available (DRNA)	if a respondent (but NOT the household) moves and cannot be followed, then this is the correct code; this code will also come up at the end of the study; if the respondent will not be available because of vacation or some other out-of-town commitment until after the study is over, then this is the correct code; <b>the supervisor must give approval to assign this code</b> ; this is an end code
93	Supervisor Terminated	the supervisor terminates the interview because the respondent is rude or belligerent, is purposely giving inappropriate or inconsistent answers, or is nonresponsive; this code can be used only after the questionnaire has been initiated; this is an end code
94	30 Attempts (Sampling Status 4_)	as mentioned before, no piece of sample should be called more than 30 times (see code 29); any number in Sampling Status 4_ that reaches 30 attempts should be assigned this code; supervisors will review the case and decide whether more attempts are warranted, the number should be retired, or some other disposition code should be assigned; unlike Sampling Status 2_, we know we have reached a household so we want to carefully consider whether more calls may yield a completed interview; that's why this code is in the nineties, not to mention the fact that there was no other available code in the forties

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<u>code</u>	<u>title</u>	<u>definition/comment</u>
95	30 Attempts (Sampling Status 5_)	any number in Sampling Status 5_ that reaches 30 attempts should be assigned this code; supervisors will review the case and decide whether more attempts are warranted, the number should be retired, or some other disposition code should be assigned; we know a respondent has been chosen so we want to carefully consider whether more calls may yield a completed interview
96	30 Attempts (Sampling Status 6_)	any number in Sampling Status 6_ that reaches 30 attempts should be assigned this code; supervisors will review the case and decide whether more attempts are warranted, the number should be retired, or some other disposition code should be assigned; we know the screener has been completed so we want to care-fully consider whether more calls may yield a completed interview
97	30 Attempts (Sampling Status 7_)	any number in Sampling Status 7_ that reaches 30 attempts should be assigned this code; supervisors will review the case and decide whether more attempts are warranted, the number should be retired, or some other disposition code should be assigned; we know the questionnaire has been started so we want to carefully consider whether more calls may yield a completed interview
98	Will Call Back	when respondent/contact/informant wants to call us back; <u>use this only when absolutely necessary</u> ; discourage respondents if possible because it is easier for us to call them back; if it is the only way they will participate then have them call us at <u>1-800-998-9112</u> and tell them to ask for this particular study
99	Other	code of last resort when no other code will fit; <b>must be fully commented</b>